

Centrelink Confirmation eServices (CCeS) consent form

Victorian
housing register

About Centrelink Confirmation eServices

Centrelink Confirmation eServices (CCeS) is an online service. It lets the Department of Families, Fairness and Housing (department) confirm your eligibility for housing services. It does this by getting information directly from Services Australia.

CCeS has strict privacy and security standards. You must give the department your consent before we can get information about you from Services Australia.

You can give consent by signing the 'Consent to use Centrelink Confirmation eServices' in this form. You must also select the confirmation services you wish to register for:

- income confirmation
- customer confirmation
- or both.

For further information about this form visit [Services Australia](https://www.servicesaustralia.gov.au/centrelink-confirmation-eservices-cces)
<<https://www.servicesaustralia.gov.au/centrelink-confirmation-eservices-cces>>.

Who can complete this form?

The primary applicant and up to four household members can complete this form.

All applicants must:

- be listed on an application for social housing
- be receiving Centrelink income
- agree to use CCeS to provide information about their income and customer details for the Victorian Housing Register.

To register for CCeS:

- read the information contained in the 'Consent to use Centrelink Confirmation eServices' in this form
- mark your preference for the confirmation services (income confirmation and/or customer confirmation)
- sign and date the form
- submit the form to the department.

Submitting this form

There are three ways you can submit this form:

- Use the online Victorian Housing Register application through myGov. You must attach a scanned or photographed copy of this form to the documents section of the application.

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OFFICIAL

Or

- Mail this form to:

Victorian Housing Register
Department of Families, Fairness and Housing
Reply Paid 933
MOE VIC 3825

You do not need a postage stamp.

Or

Take this form to any Department of Families, Fairness and Housing [area housing office](https://www.dffh.vic.gov.au/contact-us)
<<https://www.dffh.vic.gov.au/contact-us>>.

Consent to use Centrelink Confirmation eServices

I/we authorise Services Australia to provide the Department of Families, Fairness and Housing (department) with the results of the enquiries **I/we** have indicated on this form to enable the department to determine if **I/we** qualify for social housing services.

I/we understand that the information provided by Services Australia to the department may contain the following:

- **income confirmation:** personal information such as (but not limited to) current or historical details of Centrelink payments received, dependants, marital or partnered status, Centrelink deductions, income from sources other than Centrelink and assets
- **customer confirmation:** current address and address history (up to two years), which the department may use to support an application for priority housing.

I/we authorise the department to use Centrelink Confirmation eServices to perform an enquiry of my/our Centrelink income, assets, and payment details.

I/we understand this consent, once signed, remains valid while **I am/we are** a customer of the department unless **I/we revoke** it by contacting the department or Services Australia.

I/we understand that if **I/we** withdraw consent or do not alternatively provide proof of circumstances or details, **I/we** may not be eligible for services provided by the department.

Please complete the following information.

Primary applicant

Primary applicant	Details
Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Customer confirmation	
Both services (recommended)	

Signature	Date

Household member 1

Household member 1	Details
Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Customer confirmation	
Both services (recommended)	

Signature	Date

Household member 2

Household member 2	Details
Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Customer confirmation	
Both services (recommended)	

Signature	Date

Household member 3

Household member 3	Details
Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Customer confirmation	
Both services (recommended)	

Signature	Date

Household member 4

Household member 4	Details
Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Customer confirmation	
Both services (recommended)	

Signature	Date

To receive this form in another format email [Victorian Housing Register](mailto:VictorianHousingRegister@dhhs.vic.gov.au)
<VictorianHousingRegister@dhhs.vic.gov.au>

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Available at [Apply for social housing | Housing.vic.gov.au](https://www.housing.vic.gov.au/apply-social-housing) <https://www.housing.vic.gov.au/apply-social-housing>.