

Centrelink Confirmation eServices (CCeS) consent form

Victorian
housing register

About Centrelink Confirmation eServices

Centrelink Confirmation eServices is an online service that allows the Department of Health and Human Services to obtain information directly from Centrelink, to confirm your eligibility for housing services.

CCeS has strict privacy and security standards, and the department must have your consent before we can obtain information about you from Centrelink.

You can provide consent by signing the [Consent to use Centrelink Confirmation eServices](#) and selecting the confirmation services you wish to register for (income confirmation, address and contact verification or both).

[More information about CCeS](#) is available on the Australian Government Department of Human Services website <<https://www.humanservices.gov.au/customer/services/centrelink/centrelink-confirmation-eservices>>.

Who can complete this form?

This form can be completed by anyone who is applying for social housing and receives Centrelink income.

If the primary applicant or any household member is receiving Centrelink income and wishes to use CCeS to provide the information about their income and assets for the Victorian Housing Register, read the following information and sign the consent form.

Submitting this form

If you are using the online Victorian Housing Register application through myGov, attach a scanned or photographed copy of this form to the documents section of the application.

Otherwise, mail this form to:

Victorian Housing Register
Department of Health and Human Services
Reply Paid 933
MOE VIC 3825.

No postage stamp required.

You can also take this form to any Department of Health and Human Services office.

Consent to use Centrelink Confirmation eServices

I/we authorise the Australian Government Department of Human Services (Centrelink) to provide the Victorian Department of Health and Human Services (the department) with the results of the enquiries **I/we** have indicated on this form to enable the department to determine if **I/we** qualify for social housing services.

I/we understand that the information provided by Centrelink to the department may contain the following:

- **income confirmation:** personal information such as (but not limited to) current or historical details of Centrelink payments received, dependants, marital or partnered status, Centrelink deductions, income from sources other than Centrelink and assets
- **contact and address verification:** current address and contact details, and address history (up to two years), which the department may use to support an application for priority housing.

I/we authorise the department to use Centrelink Confirmation eServices to perform a Centrelink enquiry of **my/our** Centrelink income, asset and payment details.

I/we understand this consent, once signed, remains valid while **I am/we are** a customer of the department unless **I/we revoke** it by contacting the department or Centrelink.

I/we understand that if **I/we** withdraw consent or do not alternatively provide proof of circumstances or details, **I/we** may not be eligible for the service provided by the department.

Please complete the following information.

Primary applicant

Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Address and contact verification	
Both services (recommended)	

Signature	
Date	

Household member 1

Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Address and contact verification	
Both services (recommended)	

Signature	
Date	

Household member 2

Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Address and contact verification	
Both services (recommended)	

Signature	
Date	

Household member 3

Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Address and contact verification	
Both services (recommended)	

Signature	
Date	

Household member 4

Full name	
Date of birth	
Address	
Centrelink Reference Number (CRN)	

I want to register for	Mark preference with X
Income confirmation	
Address and contact verification	
Both services (recommended)	

Signature	
Date	

To receive this publication in an accessible format [email the Victorian Housing Register](mailto:VictorianHousingRegister@dhhs.vic.gov.au)
<VictorianHousingRegister@dhhs.vic.gov.au>.

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Available at [Housing.vic's Apply for social housing page](http://www.housing.vic.gov.au/apply-social-housing) <http://www.housing.vic.gov.au/apply-social-housing>